

Act 151 and Act 34 Tutorial Guide

Background Check Clearances



Please refer to the notes below for detailed instructions of each step.

Down here! This is where detailed instructions of the steps will appear for each slide. If you would like to make this section larger, click and drag the three grey dots above this text box upwards.



Step 1 - Creating an Item

									s		ntral Admin ple School Portal ssages Logoul
Menu	Complia	ince Item	าร			Add Item	Select Tag	• Tem	vlate •	Search	Q
Supervision Management	Status 0	Complete 0	Pending 0		Compliance Item Name 0			Act 4	0 Start D	ate © End D	ate © Actions
All items Pending Verification		0/0		Template	Acceptable Use Policy Template				08/01/2	017 08/31/	View
Expires Soon Expired	۲	0/0		Template	Acknowledgment and/or Sign-Off Item Template				08/15/2	018 08/31/	View
My Supervision Items All Users' Progress Templates	۲	0/0		Template	Act 114 Federal Criminal History Background Check Cle	arance					View
Add item		0/0		Template	Act 151 PA Child Abuse Background Check Clearance						View
My Compliance Items	Θ	0/0		Template	Act 34 PA Criminal History Background Check Clearance	e					View
Group Management		0/0		Template	Act 44 - Emergency Drills Template				12/01/2	018 12/30/	View
Questionnaire Management	۲	0/0		Template	Act 48 Item (Physical Sign-In and PD Feedback Form) Te	emplate		Ø	08/20/2	018 08/20/	View
Reporting		0/0		Template	Act 48 Item (Submission of Previously Earned Hours) Te	emplate		0	09/01/2	018 09/01/	View
Portal Management		0/0		Template	Antihazing Law (PDE Required) Template				07/01/2	018 06/30/	View
	۲	0/0		Template	Board Policy Review Template				08/01/2	017 08/31/	View
		0/0		Template	Bullying Prevention (Practice Item) Template				12/01/2	018 12/01/	View
and the second	0	0.00		_							

From the Item Templates page...

1. Select View next to the item labeled "Act 151 PA Child Abuse Background Check Clearance"

				 Central Adm Example School Po Support Messages Log
i Menu	Act 151 PA Child Abuse Background Check Clearance			Template Actions
 Supervision Management All terms Expires Son Expired My Supervision items All users' Progress Templates Add tem User Management Group Management Questionnaire Management Reporting Portal Management 	Cycle Progress: Description: Required background check for all employees who work in direct contact with children Instructions: Duplicate this template to use on your portal. Once duplicated, edit as needed and assign users via the bulk upload (including individual dates). Then publish. Purpose - This compliance item is designed to track the completion of your Act 151 PA Child Abuse Background Check Clearance. According to state mandates, employees are required to complete/renew this clearance every five years. Please see your individual due date as to when this clearance must be completed/renewed. Step 1 - Visit the PA Child Welfare Portal (see resource link) and complete the process for obtaining the background check clearance. Step 2 - When you receive the results of your child abuse background check, provide a hard copy of the results to [insert name here] in Central Office. Step 3 - Click on the blue Complete Questionnaire button to acknowledge that you have completed the clearance requirement and sent a hard copy of your results are received and reviewed, this item will be approved and you will receive an email that the current five year cycle is completed. The next day, the system will automatically generate a new five year cycle and send you an email with the new due date, indicating when this item will need to be completed again in the future.	Compliance Cycle Type: Recurrence: Person of Contact: Approval Stages: User Requirements: Reminders: 6 Months prior to the End Date 1 Month prior to the End Date 1 Day after the End Date 2 Weeks prior to the End Date	User Timeline Recur every 5 year(s) . Recurrence does not end. Central Office Questionnaire Required	Duplicate

From the Item Details page...

- 1. Select Actions
- 2. Select Duplicate (from the Actions button drop down menu)

		 ✓ Central Admin Example School Portal Support Messages Logout
Menu	Edit Compliance Item	Draft Close Publish Save
Supervision Management All Items Pending Verification Expires Soon	Title: * Act 151 PA Child Abuse Background Check Clearance Description: *	Make Private Make Private Mor Oli On Not visible to other supervisors. Reminders (5) reminders
Expired My Supervision Items	Required background check for all employees who work in direct contact with children	
All Users' Progress	Compliance Cycle Type: *	
Templates Add item	User Timeline	Approval Stages No approval stages currently exist.
My Compliance Items	Start Date End Date	Tags
User Management		Cose Publich Serv Cose Publich Serv American Cose Publich Serv Cose Cose Cose Cose Cose Cose Cose Cose
 User Management Group Management Questionnaire Management Reporting Portal Management 	Instructions: *	2

From the Edit Compliance Item page...

- Edit the title as needed (remove Template Copy)
 Within the Instructions section
- - Remove the red text 0
 - Edit the rest of instructions as needed to meet the specific needs of 0 your district

0 Expired	Edit Compliance Item	Add User(s)	7
My Supervision Items		Search	Roster Preview
All Users' Progress Templates	Compliance Cycle Type: *	Search for User(s) 3 arch within Results:	The following users will be added to the roster: Remove All
Add Item	User Timeline	central Enter a name or email address here	Central Admin (dmyers6901+centraladmin@gmail.com) term 6
AUGUETT	Oser Timeline	PAETEP Buildings (0) Add A 5	
 My Compliance Items 	Start Date Er	PAETEP Roles (0) There are currently no users for the selected oriteria.	-
User Management		Group (3)	
Group Management	Instructions: *		
Questionnaire Management	✓ B I U & x₂ x² TI* ♦ I		
	- k / D C		
Reporting	Step 1 - Visit the PA Child Welfare Portal (see resour		
Portal Management	obtaining the background check clearance.		
• Portal Management	Step 2 - When you receive the results o 1 child a		
	copy of the results to [insert name here] h Central C		
	Step 3 - Click on the blue Complete Questionnaire	4	
	completed the clearance requirement and sent a ha	Reset Get Al Users Search	
	Step 3 - Click the green Submit for Approval butto		
	received and reviewed, this item will be approved an	l you will receive an email.	
	Owner		
	Central Admin 🌶		
	Person of Contact *		
		2	
	What is required of the user? *	+ Add Person	
	Completed Questionnaire		
	Uploaded Evidence/Attachment		
	The Lines Desuisements		

Within the Instructions section...

1. Type the name of person to collect hard copies of the results

From the Person of Contact section...

1. Select +Add Person

From the Add Users pop up menu...

- Search for the name of the person you would like to add as the Person of 1. Contact
- Select the green Search button <u>or</u> hit the Return key on your keyboard
 Select the appropriate name from the Results column
- 4. Check that the name appears in the Roster Preview column
- 5. Select Save Roster

		✓ Central Admin Example School Portal Support Messages Logout
I Menu	Edit Compliance Item	Graft Close Publish Save
Supervision Management All items	Title: * Act 151 PA Child Abuse Background Check Clearance	Make Private of O on Not visible to other supervisors. Reminders (5) reminders
Expires Soon Expired	Description: *	Cuestionnaire Act 151 PA Child Abuse Background Check Clearance Template Copy
My Supervision Items	Required background check for all employees who work in direct contact with children	Resources (2) resources
All Users' Progress Templates	Compliance Cycle Type: *	Recurrence 1 Recurs every 5 year(s)
Add Item	User Timeline \$	Approval Stages No approval stages currently exist.
My Compliance Items	Start Date End Date	Which supervisor(s) are responsible for approving this compliance item?
User Management		+ Add Supervisor Stage of Approval and related Supervisor(s)
Group Management	Instructions: *	Tags
Ouestionnaire Management	2 B I U & x ₁ x ² Ti* ♦ Bk* (Ξ Ξ Ξ)	Act 48
Reporting	- k / D C	
	Important Notes:	
Portal Management	 Once your submission is reviewed and approved, you will receive an email that the current five year cycle is completed. The next day, the system will automatically generate a new five year cycle and send you an email with the new due date, indicating when this item will need to be completed again in the future. The district makes best effort to track clearance due dates for employees. Ultimately, the responsibility of completing/renewing clearances rests solely on each individual employee for all required clearances. 	

Scroll up on the Edit Compliance Item page...

- Select Approval Stages
 Select +Add Supervisor Stage of Approval and Related Supervisor(s)

		 ✓ Central Admin Example School Portal Support Messages Logout
Menu	Edit Compliance Item	Close Publish Save
PACTEP Buildings (0)	Title: * Act 151 PA Child Abuse Background Check Clearance Description: * Required background check for all employees who work in direct contact with children s Rester Preview who Result: The following users will be added to the rege: Central Admin diffyers8001-centraledminitigenal cent Act 5	A Make Private or On Not visible to other supervisors. Reminders (5) reminders (5) reminders (2) resources (2) resources (2) resources (2) resources (1) approval stages (1) a

Within the Approval Stages section...

- Type Central Office for Name/Position Select +Add Approver 1.
- 2.

From the Add User Pop Up menu...

- Search for the name of the person you would like to add as the Approver 1.
- Select the green Search button <u>or</u> hit the Return key on your keyboard 2.
- Select the appropriate name from the Results column 3.
- Check that the name appears in the Roster Preview column 4.
- 5. Select Save Roster

		Central Admin Example School Portal Suppor Suppor
Menu	Edit Compliance Item	Draft Close rubish Save
Al Items	Title: * Act 151 PA Child Abuse Background Check Clearance	Make Private orr ○ on Not visible to other supervisors.
	Description: *	Reminders (5) reminders Ouestionnaire Act 151 PA Child Abuse Background Check Clearance Template Copy
	Required background check for all employees who work in direct contact with children	Questionnaire Act 151 PA Child Abuse Background Check Clearance Template Copy Resources (2) resources
	Compliance Cycle Type: *	Recurrence Recurs every 5 year(s)
Add Item	User Timeline \$	Approval Stages (1) approval stages
My Compliance Items	Start Date End Date	Tags (1) tags
User Management		Act 48
Group Management	Instructions: *	
Questionnaire Management		
Reporting	Important Notes:	
Portal Management	 Once your submission is reviewed and approved, you will receive an email that the current five year cycle is completed. The next day, the system will automatically generate a new five year cycle and send you an email with the new due date, indicating when this item will need to be completed again in the future. The district makes best effort to track clearance due dates for employees. Ultimately, the responsibility of completing/renewing clearances rests solely on each individual employee for all required clearances. 	

From the Edit Compliance Item page...

- Select the green Save button
 Select the blue Publish button
- Select the white Close button 3.

This will publish the item and take you to the item's detail page where you can add users to the roster.

User Management	Act 151 PA Child Abuse Background Check Clearance	Published	Actions	~
	the results to [insert name here] in Central Office.			
Group Management	Step 3 - Click on the blue Complete Questionnaire button to acknowledge that you have completed the clearance requirement and sent a hard copy of your results.			
Reporting	Step 3 - Click the green Submit for Approval button. Once the hard copy of your results are received and reviewed, this item will be approved and you will receive an email.			
Portal Management	Important Notes:			
	 Once your submission is reviewed and approved, you will receive an email that the current five year cycle is completed. The next day, the system will automatically generate a new five year cycle and send you an email with the new due date, indicating when this item will need to be completed again in the future. The district makes best effort to track clearance due dates for employees. Ultimately, the responsibility of completing/renewing clearances rests solely on each individual employee for all required clearances. 			
	Resource Links			
	https://www.compass.state.pa.us/cwis/public/home https://www.compass.state.pa.us/CWIS/Public/FAQ			
	Documents			
	Questionnaire Preview			
	Act 151 PA Child Abuse Background Check Clearance Template Copy			
	Roster I			
	No user cycles currently in the roster.			
	Approve Reopen Modily Due Date Nudge Remove Approve		2	• 🔺
			2	5 0
	< >			

Before adding users to the roster, access the questionnaire and make any changes.

1. Select Questionnaire Management

User Management	Published Ackn	nowledgment and Electronic Signature	EduLink Admin	07/02/2018	Actions	*
 Group Management Questionnaire Management 	Published Act 1	114 Federal Criminal History Background Check	Central Admin	02/18/2019	Actions	~
Templates	Published Act 1	114 Federal Criminal History Background Check (UEID Number Submission)	EduLink Admin	12/14/2017	Actions	~
Reporting	Published Act 1	114 Federal Criminal History Background Check (UEID Number Submission)	Admin User	05/16/2018	Actions	~
 Portal Management 	Published Act 1	151 PA Child Abuse Background Check Clearance	EduLink Admin	02/22/2018	Actions	Ļ.
	Published Act 1	151 PA Child Abuse Background Check Clearance Template Copy	Central Admin	02/21/2019	Actions	Ľ,
	Published Act 3	34 PA Criminal History Background Check Clearance	EduLink Admin	03/13/2018	Dore Edit	2
	Published Act 4	44 - Emergency Drills	EduLink Admin	11/21/2018	Duplicate	-
	Published Act 4	44 - Emergency Plan Review Acknowledgment and Electronic Signature	EduLink Admin	11/21/2018	Archive Preview	
	Published Alcol	ohol, Chemical and Tobacco Abuse Program Training Acknowledgement	EduLink Admin	01/29/2018	Actions	~
	Published Antil	ihazing Law - Policy Acknowledgement	EduLink Admin	01/22/2018	Actions	~
	Published Boar	rd Policy Review Acknowledgement and Electronic Signature	Admin User	10/29/2017	Actions	•
	Published Bully	ying Prevention - Policy Acknowledgement	EduLink Admin	01/22/2018	Actions	~
	Published Child	d Abuse Recognition and Reporting - Policy and Training Acknowledgement	EduLink Admin	12/21/2017	Actions	~

From the Questionnaire Management page...

- 1. Select Actions next to the questionnaire labeled "Act 151 PA Child Abuse Background Check Clearance Template Copy"
- 2. Select Edit from the dropdown menu

Note: Make sure that the questionnaire you select is the one that was duplicated/created by you (see Created by column)

Menu Menu	Edit Questionnaire	Close Save review Un-publish
Supervision Management	Form Title*	[1]
My Compliance Items	Act 151 PA Child Abuse Background Check Clearance Templat	
User Management	Description*	
Group Management	Employee electronic signature with acknowledgement	
Questionnaire Management	To begin:	
Templates	1. Add (grab and drop) the Section item from the panel on the right to the gray panel below. Name the section as appropriate.	
	 If you want directions included on your questionnaire, add a Label/Instruction item. Rename the label and enter directions as appro 3. Add questions as needed (Singleline Text, Multiline Text, Multiple Choice, Drop Down, and/or Check-Box.) You can add as many que 	
Portal Management	add additional sections. 4. Save your work frequently. Click Preview to view your progress, and Publish (make the form active) when ready.	1
		Add
	Display Title QIII x	□ Section
	Acknowledgement	ELabel/Instructions
	I have submitted the results of my Act 151 PA Child Abuse Background Check.	A Singleline Text
		¶ Multiline Text
	H Name	Multiple Choice
	Type full name here	& Checkboxes
	Required OI	Dropdown Signature

From the Edit Questionnaire page...

- Edit the title as needed (remove template copy)
 Review the information in the questionnaire and edit as needed
 Select Save and Preview (if desired)
 Select Close to exit the edit screen

					Central Ad Example School I Messages L	
Menu 1	View All	Questionnaires		Add Questionnaire	Active •	٩
Supervision Management	Status 0	Title 0	Created By 0	Last Modified 0	Actions	
All Items 2 My Supervision Items	Published	Acceptable Use Policy Signature	EduLink Admin	04/09/2018	Actions	~
All Users' Progress Templates	Published	Acknowledgment and Electronic Signature	EduLink Admin	07/02/2018	Actions	~
Add Item My Compliance Items	Published	Act 114 Federal Criminal History Background Check	Central Admin	02/18/2019	Actions	~
User Management	Published	Act 114 Federal Criminal History Background Check (UEID Number Submission)	EduLink Admin	12/14/2017	Actions	~
Group Management	Published	Act 114 Federal Criminal History Background Check (UEID Number Submission)	Admin User	05/16/2018	Actions	~
Questionnaire Management Reporting	Published	Act 151 PA Child Abuse Background Check Clearance	EduLink Admin	02/22/2018	Actions	~
Portal Management	Published	Act 151 PA Child Abuse Background Check Clearance	Central Admin	02/21/2019	Actions	~
	Published	Act 34 PA Criminal History Background Check Clearance	EduLink Admin	03/13/2018	Actions	~
	Published	Act 44 - Emergency Drills	EduLink Admin	11/21/2018	Actions	~
	Published	Act 44 - Emergency Plan Review Acknowledgment and Electronic Signature	EduLink Admin	11/21/2018	Actions	~
	Published	Alcohol, Chemical and Tobacco Abuse Program Training Acknowledgement	EduLink Admin	01/29/2018	Actions	~
And the second		nulargament	Edul ink Admin	01/22/2018		_

Now the the questionnaire has been edited, navigate your way back to the Act 151 compliance item. From the View All Questionnaires page...

- Select Supervision Management form the navigational menu Select My Supervision Items 1.
- 2.

Menu	M	y Supe	rvision It	tems				Add Item	Select Tag	Active		Search	Q
Supervision Management		Status 0	Complete 0	Pending 0		Compliance Item Name 0	•			Act 48	Start I	Date 0 End Date 0	Actions
All Items My Supervision Items		0	2/2	0 Pending	Published	2019-01-21 Reading A	ssessment			Ø	01/21/	2019 01/21/2019	View
Pending Verification Expires Soon	1	•	1/47	46 Pending	Published	2019-2-15 School Safe	ety Training			Ø	02/15/	2019 02/22/2019	View
Expired All Users' Progress		0	0/19	0 Pending	Published	Act 114 Federal Crimin	nal History Background Check (learance					View
Templates Add item			0/0	0 Pending	Published	Act 151 PA Child Abus	e Background Check Clearance						View
My Compliance Items		0	16/19	2 Pending	Published	Act 48 Item (Physical S	Sign-In and Feedback Form)			Ø	08/01/2	2018 08/31/2018	View
Group Management			3/46	0 Pending	Published	Health Benefit Notice					02/19/	2019 02/28/2019	View
Questionnaire Management		۲	0/54	0 Pending	Published	Wilson SD Emergency	Contact Info				08/19/2	2019 09/05/2019	View
) Reporting													

From My Supervision Items page...

1. Select View next to the item labeled "Act 151 PA Child Abuse Background Check Clearance"



Step 2 - Adding Users

Step 2 - Adding Users to a compliance item once it has been published.

Bulk Add Users	Published Actions V
Directions: To bulk add users and dates to this compliance item, upload a CSV file.	u have
example file has three columns (email address, start date, and due date). Email address of user is required and either the start date or due date is required. The CSV file should not include any headers.	results are All that the
Important Note Regarding Clearances - For clearance items with five year recurrence, it is recommended that your CSV file have only two columns of data. The first column should be the	iatically Iate, indicating s. Ultimately, h individual
Select docume 2 Choose File Jio file chosen	<mark>₩</mark> 1 2
• •	25 *

From the Roster section of the Item's Details page...

1. Select the blue Upload Users button

Carefully read the directions and create the necessary CSV file. Once the CSV file is created...

1. Select Choose File

A	B 1	с	D	E	F	G	н	1	J	К	L	M	N
tony@edulinkinc.com	7/10												
kristi@edulinkinc.com	3/4/14												
jada@edulinkinc.com	3/12/14												
joel@edulinkinc.com	4/2/14												
rob@edulinkinc.com	5/1/14												
judy@edulinkinc.com	8/18/14												
john@edulinkinc.com	10/10/14												
robert@edulinkinc.com	2/21/15												
tina@edulinkinc.com	3/30/15												
bob@edulinkinc.com	4/24/15												
chrisb@edulinkinc.com	7/5/15												
jodi@edulinkinc.com	8/9/15												
marty@edulinkinc.com	12/9/15												
ryan@edulinkinc.com	3/15/16												
jay@edulinkinc.com	5/20/16												
alice@edulinkinc.com	7/30/16												
amya@edulinkinc.com	2/7/17												
ed@edulinkinc.com	3/27/17												
abby@edulinkinc.com	11/5/18												
mary@edulinkinc.com	8/2/19												

The CSV file you upload should look similar to this...

- Ensure that you have 2 columns with no headers

 First column email address of user

 - Second column the date the individual last completed the clearance 0

Note: You must save this as a CSV file in order for COMPLY to accept it.

Directions: To bulk add users and dates to this compliance item, upload a CSV file. bu have Example User Upload File - Use this example CSV file to bulk upload users to this item. The example file has three columns (email address, start date, and due date). Email address of user is required and either the start date or due date is required. The CSV file should not include any headers. results are Important Note Regarding Clearances - For clearance items with five year recurrence, it is recommended that your CSV file have only two columns of data. The first column should be the start date (i.e., the date the individual lasc completed their clearance). Leave the third column blank. When uploaded, the system will count out five years and set a new due date. Note - Start dates for individual users that are older than five years, jt is recommend that you identify a more current date. Select document Choose File Act 151 clearance upload example 1 Cose	Bulk Add Users	Published Actions	×
Example User Opicial File - User to Set this example CSV file to built opical users to this term, the example file has three columns (email address, start date, and due date). Email address of user is required and either the start date or due date is required. The CSV file should not include any headers. Important Note Regarding Clearances - For clearance items with five year recurrence, it is recommended that your CSV file have only two columns of data. The first column should be the email address of the user. The second column should be the start date (i.e., the date the individual last completed their clearance). Leave the third column blank. When uploaded, the system will count out five years and set a new due date. Note - Start dates for individual users that are older than five years will not be accepted. For these types of users (where the start date you have on record is older than five years), it is recommend that you identify a more current date. Select document Il 2		pu have	
Important Note Regarding Clearances - For clearance items with five year recurrence, it is recommended that your CSV file have only two columns of data. The first column should be the email address of the user. The second column should be the start date (i.e., the date the individual last completed their clearance). Leave the third column blank. When uploaded, the system will count out five years and set a new due date. Note - Start dates for individual users that are older than five years), it is recommend that you identify a more current date. Select document Choose File Act 151 clearance upload example 1 2 2 to the set of the s	example User Opload File - Use this example CSV file to buik upload users to this item. The example file has three columns (email address, start date, and due date). Email address of user is required and either the start date or due date is required. The CSV file should not include any headers.	all that the	
Choose File Act 151 clearance upload example	Important Note Regarding Clearances - For clearance items with five year recurrence, it is recommended that your CSV file have only two columns of data. The first column should be the email address of the user. The second column should be the start date (i.e., the date the individual last completed their clearance). Leave the third column blank. When uploaded, the system will count out five years and set a new due date. Note - Start dates for individual users that are older than five years will not be accepted. For these types of users (where the start date you have on record is older than five years), it is recommend that you identify a more current	date, indicating s. Ultimately,	
	Choose File Act 151 clearance upload example	2	Upload Users 25 c

Once you have selected the CSV file...

- 1. Select the green Upload File/ Add Users button
- 2. Select the white Close button to exit

When you complete this step, all the users you have added will receive an email notifying them that they are responsible for completing this item. You will also receive an email with a summary of your upload. From the email you receive, check the processing details to ensure that all users were added successfully.



Step 3 - Approving Users

Step 3 - Approving Users once they have completed their compliance item and submitted it for approval

Action *										Publish	3 4	ctions	~
Approved				\$									
Completed Date: *				Г	2								
February 4, 2019													
Se 3 ne:*													
grade above completed d d set the above completed d d set the above completed d set the above com													
Use the original due date 0.	3/11/2019 as the	e start date	for the next cycle.										
Important Note Regardin	g Clearances - V	When appro	oving clearance items wit	th five year cycles								20	
(e.g, Act 114, Act 151, and A													-
on their official results in the completed date as the start of	late for the next of	cycle". Once	approved, the user will	receive an email	late	Completed	History	Evidence	Notes				
that the current five year cy a new five year cycle and er					/11/2019		5	s =	Ð	Actions	~	Approve	ιų
be completed again.													_
				4	/06/2022		3	<		Actions	v		
				Ok Cancel	/19/2021		3	< ≡		Actions	~		
	0		Adams, Jodi		8/08/2020		3		Ø	Actions	v		
		~					·				· .		
	0		Adams, John	m 10	0/09/2019		Э	< ≡		Actions	~		
	0	Θ	Allen, Tony	± 07	7/09/2023		3	< =		Actions	~		
		-											
	0		Arnold, Abby	m 11	1/04/2023		3	≤ =		Actions	~		

Once you receive a hard copy of the background check and assuming there are no issues with the background check, it is now time to Approve the user and establish the next five year cycle...

1. From the Roster section of the item, select Approve

From the Approval pop-up screen...

- 1. Select the calendar icon to edit the Completed Date. Note This date should be the date that the user officially completed their clearance (as indicated on their official Act 151 clearance record).
- 2. Select the check box next to "Use the above completed date as the start date for the next cycle."
- 3. Select Ok



Tips for Troubleshooting Clearance Items

Please review the Act 151 video tutorial for tips on troubleshooting this clearance item.

Troubleshooting tips include what to do if...

- 1) User submits something incorrectly or to early (well before their due date)
- 2) User should not be on the roster and they need to be removed
- 3) User has incorrect due date



Adding Users in the Future (new hires)

Once the initial upload of users has been completed, you will need to add new users (new hires) to this item in the future. There are two options for adding new users.

- 1. Add new users via a new CSV file
- 2. Add users manually

Note - The following slides show you how to add new users manually.

Add User(s)					×		Publis	Action	s v
Search	Results			Roster Preview	Save Roster				
Search for User(s)	2 Search within Results:			The following users will be added to the roster:	Remove All				
monica	Enter a name or email address here			Monica Smith (monica@edulinkinc.com)	*** 5				
PAETEP Buildings (0)			Add Al						
PAETEP Roles (0)	There are currently no users for th	e selected criteria.							
Group (0)									
									And 1
									A+ 2
					7	Evidence	Notes		
						s =	Ø	Actions	~
-	_				ſ			10000110	*
	3				· ·	∞ ≡		Actions	~
Reset Get All Users Search									
		Haamis, joar		0010012020	j	∘ ≡		Actions	~
		Adams, John		10/09/2019	3		۵	Actions	~
		Allen, Tony		m 07/09/2023	5	s =		Actions	~
	• ®	Arnold, Abby		11/04/2023	5		۵	Actions	~

From the Roster section of the Item Details page...

- 1. Select the Add Users button
- 2. Type the name of the user in the search bar
- 3. Select Search
- 4. Select the user in the results column
- 5. Check that the user has been moved to the roster preview
- 6. Select Save Roster

	Child	Abuse Background Che	eck Clearance				Put	Actions	~
Modify Due Date	9	ван, јоду	08/1//2019		U		۳	ACTIONS	Υ.
	3	Banks, Ed	m 03/26/2022		3	 II 	ı d	Actions	~
June 3, 2019		Bay, Tina	m 03/29/2020		গ	۶ II	ı D	Actions	~
4		Bell, Marty	m 12/08/2020		ອ	۶ II	ı D	Actions	*
Save & Close Cancel		Bennett, Chris	m 07/04/2020		ຈ	۹ II	e e	Actions	~
	•	Bing, Joel	m 04/01/2019		ອ	 I 	•	Actions	~
	•	Bowman, Alice	m 07/29/2021		ອ	۹ I	Ð	Actions	*
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To enter a Due Date...

- 1. Across from the user's name, select the Actions button
- 2. Select Modify Due Date
- 3. Select the Calendar Icon to change the due date. Note the due date should be five years in the future from the date the individual last completed the clearance (as indicated on their official Act 151 clearance record).
- 4. Select Save & Close



Act 34 - PA Criminal History Background Check Clearance

The Act 151 and Act 34 clearances are similar in terms of process. To build the Act 34 clearance item, use the Template called Act 34 - PA Criminal History Background Check Clearance and repeat all these steps.